

ACCESS STATEMENT FOR INVERARAY JAIL

Introduction:

Inveraray is a small town situated on the shores of Loch Fyne.

Its situation makes it perfect for exploring Argyll and its Islands.

Inveraray has one main street that takes you from the pier through the towns shopping area towards the Jail and main road onwards.

Inveraray Jail is a prison museum which dates from 1820; it covers three buildings which include an Exhibition room, Courtroom, Old prison, New prison and shop. The museum is in the middle of the small town opposite the church. The pavements leading up to the Jail are on a slight gradual decrease with an even surface.

During your visit, you will encounter costumed guides and get a chance to explore all three buildings. For full details of accessibility, please check the information in the **Attraction** section of this document. We would recommend 1.5 hours to explore the museum.

We provide an interactive audio guide with headphones free of charge to all visitors which provides over one hour of dramatic stories from the real characters of the Jail's past. The guide is available in 6 languages, English, French, German, Dutch, Spanish and Italian.

As we are a historic building we have narrow doors and worn stairs with no lift access.

Wheelchair users can access the old and new prisons bottom floors through the shop entrance at no charge. Audio guides are provided.

For other disabilities and registered carers, we offer our concession entrance fee.

Staff are at hand throughout the museum should you require any assistance.

Pre-Arrival:

You can plan your journey to Inveraray by using

<http://www.travelinescotland.com/>

For sat-nav our postcode is PA32 8TX

OS grid reference NN096085

The nearest train station is Falls of Cruachan 11.45 miles away

Inveraray has one main bus stop which is situated at the front of town opposite the Tourist Information Centre. The bus stop is 239m away from the museum.

The buses that service Inveraray are:

Glasgow 900

Campletown 926

Oban 976

Dunoon 486

You can download timetables and buy tickets online at

www.citylink.co.uk

There are public toilets situated at Inveraray pier at the front of town these include a RADAR toilet. They are 238m away from the museum.

Car Parking and Arrival

We have one main entrance at the front of the building. There is a small car park at the front of the museum which has 14 spaces and two Blue badge spaces.

The car park is very busy so spaces are very limited. The car park is tarmac and on the level. The town has three pay and display car parks all close to the museum.

The entrance to the museum has double doors which are opened fully to give the width 1305mm.

Entrance, Reception and Ticketing

Tickets can be purchased at the reception or in the shop. We also offer the choice to buy your tickets online before your visit.

The lighting at reception and shop is bright with spot lighting and Led bulbs.

Entrance to the shop is to the left of the reception through a clear glass door which has a push sign and a width of 930mm there is a slight threshold plate. Staff are at hand to help with the opening of doors.

We have an area to store buggies and can offer the loan of baby carriers to our visitors at no extra charge.

We also have folding walking stick seats to loan out to our visitors who again at no extra charge.

At reception and in the shop we have a copy of an extra-large print of our leaflet and the measurements of all our doors. We also have a magnifying glass, paper and pen at both areas.

We can provide a seat in the shop should a visitor require one at any point.

Attraction (displays, exhibits)

We have three buildings within our attraction.

To start your visit you will go upstairs to the exhibition room. There are 24 well-worn stone steps some which are uneven. A hand rail is on the left hand side. The stair case is well lit.

As you enter the exhibition room it has spot lights and carpet tiles on the floor. There are display boards which have standard size text on them.

You next enter the courtroom which has 3 steps to go onto the level. The courtroom has a hearing loop as there is audio playing. The courtroom is carpeted and has bright spot lighting.

The courtroom has bench wooden seating, its 3 steps down from the level.

To exit the courtroom its 3 steps with one higher step at the exit, you will next go down the back stair case which is stone floored and contains 21 steps with a handrail to the right. At the bottom of the stairs there is a single barrier to push outwards which is very light and a slight stone slope to exit to the prisons and exercise yard.

The Old prison door is 730mm wide and has stone flooring throughout. On the ground level it has soft lighting.

The upper level has 16 stone steps to reach it with a handrail to the left. The lighting is shadowy.

You proceed to the new prison by a gravel pathway. The entrance to the prison is 1040mm and has a wooden ramp with a non-slip covering. The flooring throughout is stone.

There are four levels in total. The first three levels have soft lighting with the fourth level having shadowy lighting. There are four flights of stairs the first three have 16 stairs in each with a handrail to the left. The stairs are worn and uneven. The fourth floor stairs are very narrow with no hand rail and uneven.

As you exit the exercise yard area there is a ramp which is wooden with a non-slip covering and a barrier which pushes outward. The door width is 800mm.

The hallway leads to the old kitchen/ toilet area. The flooring is stone and the hallway is well lit. The entrance to the kitchen area is 1000mm wide. There is seating, male and female toilets also baby changing and a unisex accessible toilet. It's a well-lit area with carpet tile flooring.

To exit the attraction you go through the back shop door which is wooden and opens outwards its width is 1010mm.

The shop has wooden flooring and spot lighting. There is soft background music. Wheelchair and buggy's can manoeuvre round with ease. The shop does contain island and free standing double sided fixtures. Staff are available at all times for assistance.

The outside area between the prisons is a gravel walkway with a large grassed area and one other small one. There are benches located outside the old prison and large grassed area.

General information

We have public toilets and baby changing facilities which are located in our old kitchen. We have a unisex accessible WC which is situated in the men's toilets which as a door width of 885mm for the outer door which you push outwards, the inner door is 800mm which again you push outwards. The ladies toilet outer door is 870mm which you push outwards; the inner door is 795mm. Both toilets are well lit with non slip surfaces. The taps are prismatic (push)

The door to the accessible WC 915mm, the height of WC from seat to floor is 400mm. An all in one vertical and horizontal grab rail is to the left of WC and a further horizontal grab rail to the front.

We are dog friendly, all dogs receive free entry. A water bowl is at the entrance to the museum but we can provide one at any point of the visit. There is a grassed area outside in the exercise yard that dogs can use as a toilet area and exercise area.

If the alarm bell rings it will sound like a continuous siren like sound, staff will assist and direct people to the nearest fire exit.

Contact Information

Address: Inveraray Jail, Church Square, Inveraray, Argyll PA32 8TX

Telephone: 01499 302381

Email: info@inverarayjail.co.uk

Website: www.inverarayjail.co.uk

Hours of Operation:

April – October

9.30am until last admission at 5.00pm, Jail closes at 6.00pm.

November – March

10.00am until last admission at 4.00pm, Jail closes at 5.00pm.

Please don't hesitate to contact us if you have any questions or queries.

WE LOOK FORWARD TO WELCOMING YOU TO INVERARAY JAIL.